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# MOUNTAINSIDE VACATION OWNERS' NEWSLETTER SPRING/SUMMER 2015

**DEPOSITING FUTURE WEEKS WITH INTERVAL INTERNATIONAL**

In effect since May 2013, the management company will not deposit weeks with Interval International or any other external company if maintenance fees are not paid for the year you want to deposit. For example, if an owner wants to deposit a 2016 week with an external company (Interval, DAELive, Diamond Resorts etc...) then they will have to pay the 2016 maintenance fee equivalent to the current year. This was caused by too many owners having us deposit their week in advance and then not paying their maintenance fees when they are due. If you are a Club Interval Gold member please tell us if you wish to deposit your lease to Interval for points or a week upon contacting reservations. Once the week has been relinquished, no change can be made.

**MAINTENANCE FEES**

Fees are billed to the owner every year at the same time. The invoices are mailed to the owner on the first business day in January and they are due and payable by January 30th. If you will be vacationing at that time, do contact us prior to your departure should you wish to set up automatic payment of your fees to avoid interest charges when you return from vacation. You may speak to any of our Owner Services team at the Front Desk or the Reservations team to set this up. The reservations team will be happy to deposit future weeks and are able to take payments in advance as a credit to your account for the next year.



**MOUNTAINSIDE VILLAS ARE AN**



INTERVAL INTERNATIONAL  
**PREMIER**  
 MEMBER RESORT



			2015				2016			
SEASON	MONTH	WEEK NO.	FRI	SAT	SUN	MON	FRI	SAT	SUN	MON
PRIME	JAN	1	02-09	03-10	04-11	05-12	01-08	02-09	03-10	04-11
SKI	"	2	09-16	10-17	11-18	12-19	08-15	09-16	10-17	11-18
"	"	3	16-23	17-24	18-25	19-26	15-22	16-23	17-24	18-25
"	"	4	23-30	24-31	25-01	26-02	22-29	23-30	24-31	25-01
"	FEB	5	30-06	31-07	01-08	02-09	29-05	30-06	31-07	01-08
"	"	6	06-13	07-14	08-15	09-16	05-12	06-13	07-14	08-15
"	"	7	13-20	14-21	15-22	16-23	12-19	13-20	14-21	15-22
"	"	8	20-27	21-28	22-01	23-02	19-26	20-27	21-28	22-29
"	MAR	9	27-06	28-07	01-08	02-09	26-04	27-05	28-06	29-07
"	"	10	06-13	07-14	08-15	09-16	04-11	05-12	06-13	07-14
"	"	11	13-20	14-21	15-22	16-23	11-18	12-19	13-20	14-21
PRIME	"	12	20-27	21-28	22-29	23-30	18-25	19-26	20-27	21-28
GOLF	"	13	27-03	28-04	29-05	30-06	25-01	26-02	27-03	28-04
"	APR	14	03-10	04-11	05-12	06-13	01-08	02-09	03-10	04-11
"	"	15	10-17	11-18	12-19	13-20	08-15	09-16	10-17	11-18
"	"	16	17-24	18-25	19-26	20-27	15-22	16-23	17-24	18-25
"	"	17	24-01	25-02	26-03	27-04	22-29	23-30	24-01	25-02
"	MAY	18	01-08	02-09	03-10	04-11	29-06	30-07	01-08	02-09
"	"	19	08-15	09-16	10-17	11-18	06-13	07-14	08-15	09-16
"	"	20	15-22	16-23	17-24	18-25	13-20	14-21	15-22	16-23
"	"	21	22-29	23-30	24-31	25-01	20-27	21-28	22-29	23-30
"	"	22	29-05	30-06	31-07	01-08	27-03	28-04	29-05	30-06
"	JUN	23	05-12	06-13	07-14	08-15	03-10	04-11	05-12	06-13
GOLDEN	"	24	12-19	13-20	14-21	15-22	10-17	11-18	12-19	13-20
"	"	25	19-26	20-27	21-28	22-29	17-24	18-25	19-26	20-27
"	"	26	26-03	27-04	28-05	29-06	24-01	25-02	26-03	27-04
"	JUL	27	03-10	04-11	05-12	06-13	01-08	02-09	03-10	04-11
"	"	28	10-17	11-18	12-19	13-20	08-15	09-16	10-17	11-18
"	"	29	17-24	18-25	19-26	20-27	15-22	16-23	17-24	18-25
"	"	30	24-31	25-01	26-02	27-03	22-29	23-30	24-31	25-01
"	AUG	31	31-07	01-08	02-09	03-10	29-05	30-06	31-07	01-08
"	"	32	07-14	08-15	09-16	10-17	05-12	06-13	07-14	08-15
"	"	33	14-21	15-22	16-23	17-24	12-19	13-20	14-21	15-22
"	"	34	21-28	22-29	23-30	24-31	19-26	20-27	21-28	22-29
"	"	35	28-04	29-05	30-06	31-07	26-02	27-03	28-04	29-05
"	SEP	36	04-11	05-12	06-13	07-14	02-09	03-10	04-11	05-12
PRIME	"	37	11-18	12-19	13-20	14-21	09-16	10-17	11-18	12-19
GOLF	"	38	18-25	19-26	20-27	21-28	16-23	17-24	18-25	19-26
"	"	39	25-02	26-03	27-04	28-05	23-30	24-01	25-02	26-03
"	OCT	40	02-09	03-10	04-11	05-12	30-07	01-08	02-09	03-10
"	"	41	09-16	10-17	11-18	12-19	07-14	08-15	09-16	10-17
"	"	42	16-23	17-24	18-25	19-26	14-21	15-22	16-23	17-24
"	"	43	23-30	24-31	25-01	26-02	21-28	22-29	23-30	24-31
LEISURE	NOV	44	30-06	31-07	01-08	02-09	28-04	29-05	30-06	31-07
"	"	45	06-13	07-14	08-15	09-16	04-11	05-12	06-13	07-14
"	"	46	13-20	14-21	15-22	16-23	11-18	12-19	13-20	14-21
"	"	47	20-27	21-28	22-29	23-30	18-25	19-26	20-27	21-28
"	"	48	27-04	28-05	29-06	30-07	25-02	26-03	27-04	28-05
"	DEC	49	04-11	05-12	06-13	07-14	02-09	03-10	04-11	05-12
"	"	50	11-18	12-19	13-20	14-21	09-16	10-17	11-18	12-19
GOLDEN	"	51	18-25	19-26	20-27	21-28	16-23	17-24	18-25	19-26
"	"	52	25-01	26-02	27-03	28-04	23-30	24-31	25-01	26-02

## MOUNTAINSIDE VACATION SCHEDULE

Please take the time to verify your vacation week dates. Confirm your reservation at least two weeks in advance of check-in (**855 345-6341**). If you are unsure of when your week is scheduled, or how to read the **Mountainside Vacation Schedule**, do not hesitate to call the Reservation Office for assistance. The department is staffed Monday to Friday between 9am and 5pm MST, closed statutory holidays.

Reservation requests made by the Website [www.mountainsidevillas.com](http://www.mountainsidevillas.com) (owner request form) or email ([info@mountainsidevillas.com](mailto:info@mountainsidevillas.com)) will be addressed when time is available between dealing with patrons at the counter and phone enquiries. If you call at times outside of regular office hours please understand that the Front Office staff on duty will gladly take a message, but they are unable to confirm any reservation requests. Owners of **Floating Time** should note the individual season's booking cut-off dates below. After these times all unreserved weeks in your season of ownership will be available for public rental. Should you call to request a booking after the dates specified below you risk being unable to book space either for personal use or deposit with a vacation exchange company.

2015 Prime Golf	20 February 2015	2015 Golden	12 May 2015
2015 Leisure	30 September 2015	2016 Prime Ski	01 December 2015

Floating Owner reservations are made on a first come, first served basis, according to space availability. Reservations may be made up to one year in advance on a week number basis, beginning the first weekday of the week in the year preceding the sought after week of arrival based on the Mountainside Vacation Schedule. Thus, the first day one may arrange for a reservation in the coming year will always be either a Friday or Monday, whichever occurs first in the present year's week number.

Since the beginning of 2013, we have been able to offer extra points to those owners who have become **Club Interval Gold** members so they can increase their points total for a dream vacation. These will be available from our reservations department at a nominal cost.

As a reminder to those of you that have joined **Club Interval Gold**, and Mountainside advantage programs, please keep in mind that you still need to book your time as usual in the season you own in, up to one year in advance. In order to get your full point allotment with Interval, you must deposit your week at least 120 days (4 months) in advance of the start date of your booked week. If it is less than this time your points will be reduced considerably.

IT IS IMPORTANT THAT YOU RE-CONFIRM DATE OF ARRIVAL IN ADVANCE OF YOUR VACATION AS EACH YEAR THE CALENDAR CHANGES.

## **NOTICE FOR COMMUNICATING TO OWNERS**

Communications to owners will continue to be posted on our website for owners to view. All reservation confirmations will continue to be emailed. Please look over the information and correct errors if need be right away. For those owners without an email we will continue to mail all correspondence. **Invoices** and **Statements** will continue to be mailed. Emailing letters and other correspondence has allowed for a huge cost savings to our owners! Please inform us of any address changes as well as change to your email address.

## **OUTSIDE COMPANIES CALLING OWNERS**

Mountainside Owners are again receiving calls from Resort Trader (aka Universal Resort Trader, International Resort Trader) we are asking you to please ignore calls, Do NOT give them credit card information or send any money to them. We have been investigating and have notified the RCMP of the situation. We are unclear how they are receiving information on who to call. If you have call display or they leave this phone number 1-855-420-8289 (there could be other #'s) please ignore. It is a SCAM!

## **INTERVAL INTERNATIONAL PREMIER AWARD**

Mr. David Dupont

General Manager of Fairmont Vacation Villas at Mountainside

Dear Mr. Dupont:

I am pleased to announce that Fairmont Vacation Villas at Mountainside has qualified as a 2015 Interval International Premier Resort. This annual distinction identifies your property as significantly exceeding our already high affiliation standards and delivering outstanding vacation experiences. Criteria for this award are comprehensive and take into

consideration resort inspections, customer feedback, and other relevant factors.

Designation in the online Interval International Resort Directory and a commemorative

Interval International Premier Resort plaque will showcase this impressive accomplishment. We also have Premier Resort-branded collateral materials available for use at point of sale.

On behalf of Interval International, congratulations on this achievement and best wishes for continued success.

Sincerely,

Craig M. Nash

Chairman, President, and Chief Executive Officer





## Peak Season Golf Rates 2015

Golf Course	Phone	WD	WE	WD	WE	WD	WE	Cart	9 & Dine
		9 Holes	9 Holes	Twilight	Twilight	18 Holes	18 Holes	Rental	
<b>Bootleg Gap</b> www.BootlegGapGolf.com	1-877-427-7077	\$39.00	\$44.00	\$39.00	\$44.00	\$54.00	\$64.00	\$32.00	
						\$70w/cart	\$80w/cart		
<b>Copper Point</b> www.CopperPointGolf.com	1-877-418-4653			\$50.00	\$80.00	\$60 to	\$100 to	Included	
						\$100	\$138		
<b>Cranbrook Golf Club</b> www.GolfCranbrook.com	1-888-211-8855	\$29.00	\$33.00	\$32.00	\$36.00	\$49.00	\$55.00	\$17.00per	
<b>Coy's Par 3</b> www.CoysPar3.ca	(250) 345-6504	\$14.00	\$14.00			\$27.00	\$27.00	\$14.00	Varies
<b>Creekside Par 3</b> www.FairmontHotSprings.com	1-800-663-4979	\$17.99	\$19.99			\$24.99	\$24.99	\$7.99	
<b>Eagle Ranch</b> www.EagleRanchResort.com	1-877-877-3889			\$69.00	\$89.00	\$89 to	\$109 to	Included	
						\$109	\$139		
<b>Edgewater Hill Top Par 3</b> www.EdgewaterHillTopGolf.com	(250) 347-6502	\$17.00 *	\$17.00*			Plus \$8.50	Plus \$8.50	\$15.00 *	
<b>Golden Golf Club</b> www.GolfGolden.com	1-866.727.7222			\$46.90	\$59.50	\$79.75	\$90.25	Included	
				to \$65	to \$79.75				
<b>Greywolf</b> www.GreywolfGolf.com	1-888-473-9965	After 6pm	After 6pm	\$89.00	\$89.00	\$119.00	\$139.00	Included	
		\$59.00	\$59.00						
<b>Kimberley Golf Club</b> www.KimberleyGolfClub.com	1-877-427-4161	\$31.00	\$31.00	\$25.00	\$25.00	\$75.00	\$75.00	Included	
				\$39w/cart	\$39w/cart	Happy hour	\$49w/cart		
<b>Mountainside</b> www.FairmontHotSprings.com	1-800-663-4979	\$29.99 - \$54.99		\$29.99 - \$54.99		\$59.99	\$69.99	\$17.49	
<b>Radium Resort</b> www.RadiumResort.com	1-800-667-6444	\$36.00	\$44.00	\$32 to	\$42 to	\$54.00	\$67.00	\$17.50per	\$45.00
				\$39	\$54.00				
<b>Radium Springs</b> www.RadiumResort.com	1-800-667-6444	\$49.00	\$61.00	\$49 to	\$69 to	\$79.00	\$110.00	\$17.50	\$54.00
				\$59	\$89				
<b>Riverside</b> www.FairmontHotSprings.com	1-800-663-4979	\$39.99 - \$59.99		\$39.99 - \$64.99		\$69.99	\$79.99	\$17.49	
<b>Shadow Mountain</b> www.ShadowMountain.ca	1-877-426-3306	After 4pm	After 4pm	\$69.54	\$69.54	\$88.59	\$88.59	Included	
		\$50.50	\$50.50						
<b>Spur Valley (9 holes)</b> www.SpurValley.com	(250) 347-6500	\$27.00	\$30.00					\$20.00	
<b>St. Eugene Mission</b> www.StEugene.ca	1-877-417-3133	Prices vary with day and time. See website for details.							
<b>The Ridge @ Copper Pt.</b> www.CopperPointGolf.com	1-877-418-4653			\$50.00	\$60.00	\$60 to	\$60 to	Included	
						\$80	\$90		
<b>Trickle Creek</b> www.TrickleCreek.com	1-888-874-2553	After 2pm	After 2pm	\$69.00	\$79.00	\$115.00	\$129.00	Included	
		\$69.00	\$79.00						
<b>Windermere Valley</b> www.WindermereValleyGolfCourse.com	(250) 342-3004	\$25.00	\$25.00	\$25 to	\$27 to	\$27 to	\$29 to	\$24.00	
				\$29	\$33	\$37	\$39		

\* includes taxes

VIP rates for M-side & R-side / Must show villa key, or owner card to receive a discount

Cart Rentals are for 18 Holes except at Par 3 courses

Rates are subject to change without notice



**For sale or Trade:** Mayan Palace Resorts, Annual time share; 2 weeks, 2 bed with Studio Lock-Off Sleeps 6. 11 Years remaining on 25 year lease. See [www.mayanpalaceresorts.com](http://www.mayanpalaceresorts.com) for resort info at 6 locations. Contact Neil or Ann Bayers at 403 720-8300 (cell) or 403 813-2548 or [bayersn@telusplanet.net](mailto:bayersn@telusplanet.net)

**For Rent:** Villa S2 (two bedroom) December 26, 2015-January 2, 2016. Please call 250 428-8623



**For Rent:** August 17-24/2015, 2 bedroom Villa  
Contact Liz: [lizzabitm@gmail.com](mailto:lizzabitm@gmail.com)

**To Trade:** P5 week 30 for Monday arrival week 29, prefer K or L. Also looking for a permanent trade of this week. Email: [romanluciw@shaw.ca](mailto:romanluciw@shaw.ca)

## CHECK-IN AND CHECK OUT TIMES

A reminder for our guests. Check-in time at the Villas is 4:00 PM, not before. If you do arrive before 4:00 and your Villa has been cleaned you will be allowed access, but if the Villa has not been cleaned then the access time will be 4:00 or after when the villa is ready for accommodation. Our housekeeping department cannot drop the unit they are cleaning to accommodate early check-ins in another unit. It puts extra strain on the department and is not fair to other owners. Check out time is 10:00 or before so we can keep our cleaning on schedule.

## MOUNTAINSIDE VILLAS, A FOUR GREEN KEY RESORT.



Mountainside Villas is a very **green** resort, we ask that you use the recycle bins supplied around the property to cut back on the amount of waste.

## Spring has arrived in Fairmont.

Golfers are out enjoying some fabulous weather. We have had lots of people taking part in our daily hikes. It's so nice to see the flowers blooming and hear the birds singing. We had a great turnout for the Easter egg hunt and will plan another for next year. We are looking forward to another great summer season. It will be so nice to see familiar faces again. We are planning to have another July 1<sup>st</sup> celebration, so if you're here that week plan to join us for BBQ hamburgers and hot dogs and lots of kid's games. Hope everyone has a great spring and summer.

Jan Smith  
Recreation Director





## Memorial Benches

We have had an overwhelming response to the offer of memorial benches to be built and placed on site and we continue to send out the offer to all owners who may wish to do this. We have had 15 ordered to date! The fee to have a bench built and placed on site in the area of your choice is \$350 + tax. This includes all materials to build as well as a plaque dedicated to your loved one. If you are interested in having a bench built in memory of someone, please contact David Dupont by email at [info@mountainsidevillas.com](mailto:info@mountainsidevillas.com) or call him at 1-855-345-6341 x 21. Once complete, the bench will look like the one to the right.



LOCATED IN FRONT OF THE "G"  
CLUSTER

Mountainside is getting a new look!! Since the 2nd week in March, there has been a creek widening project underway, creating a wider path and higher banks to accommodate excess run off and take a proactive approach if there is ever another mudslide like in 2012. This project was brought forth by the RDEK and is proposed to be complete in May.



# DOWNLOAD OUR APP FOR FREE

**FOR YOUR CONVENIENCE, WE HAVE  
CREATED AN APP FOR MOUNTAINSIDE  
VACATION VILLAS. YOU CAN DOWNLOAD IT  
FROM THE APP STORE AND IT IS ALSO  
AVAILABLE ON ANDROID.**



A VIEW OF THE APP ON iPhone